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**SUBSTITUTE HOUSE BILL 1197**

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**State of Washington**

**60th Legislature**

**2007 Regular Session**

**By** House Committee on State Government & Tribal Affairs (originally sponsored by Representatives Miloscia, Ormsby, Hunt, McDermott, Armstrong, P. Sullivan and Haigh)

READ FIRST TIME 02/20/07.

1 AN ACT Relating to the Washington state quality award; and amending  
2 RCW 43.17.390.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 43.17.390 and 2005 c 384 s 4 are each amended to read  
5 as follows:

6 (1) Starting no later than 2008, and at least once every three  
7 years thereafter, each agency shall apply to the Washington state  
8 quality award, or similar organization, for an independent assessment  
9 of its quality management, accountability, and performance system.

10 (2) The assessment shall evaluate the effectiveness of all elements  
11 of its management, accountability, and performance system, including:  
12 Leadership, strategic planning, customer focus, analysis and  
13 information, employee performance management, and process improvement.  
14 The purpose of the assessment is to recognize best practice and  
15 identify improvement opportunities.

16 (3) Starting no later than 2011, the following agencies are no  
17 longer subject to subsection (1) of this section and must apply to the  
18 Washington state quality award full examination at least once every  
19 three years: The University of Washington, Washington State

1 University, department of social and health services, department of  
2 corrections, department of transportation, department of labor and  
3 industries, Washington state patrol, employment security department,  
4 department of health, and department of licensing.

5 (4) The Washington state quality award full examination process and  
6 evaluation shall review the effectiveness of all elements of its  
7 management, accountability, and performance system, including:  
8 Leadership, strategic planning, customer focus, analysis and  
9 information, employee performance management, and process improvement.  
10 The purpose of the assessment is to recognize best practices and  
11 identify improvement opportunities.

12 (5) At the time of application for a Washington state quality award  
13 full examination or assessment each agency shall provide the governor  
14 with a copy of the agency's application. The governor shall post all  
15 applications on a web page.

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